

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: P.H. Donnelly II et al. Attorney Docket No.: MSFT125756
Application No.: 10/701,821 Art Unit: 2161 / Confirmation No: 7328
Filed: November 5, 2003 Examiner: P. Kim
Title: EXTENSIBLE AND DYNAMICALLY-CONFIGURABLE
PROBLEM-REPORTING CLIENT

AMENDMENT A

Seattle, Washington 98101

July 17, 2007

TO THE COMMISSIONER FOR PATENTS:

INTRODUCTORY COMMENTS

In response to the January 17, 2007, Office Action, please amend the above-identified application as follows.

LAW OFFICES OF
CHRISTENSEN O'CONNOR JOHNSON KINDNESS^{PLLC}
1420 Fifth Avenue
Suite 2800
Seattle, Washington 98101
206.682.8100